

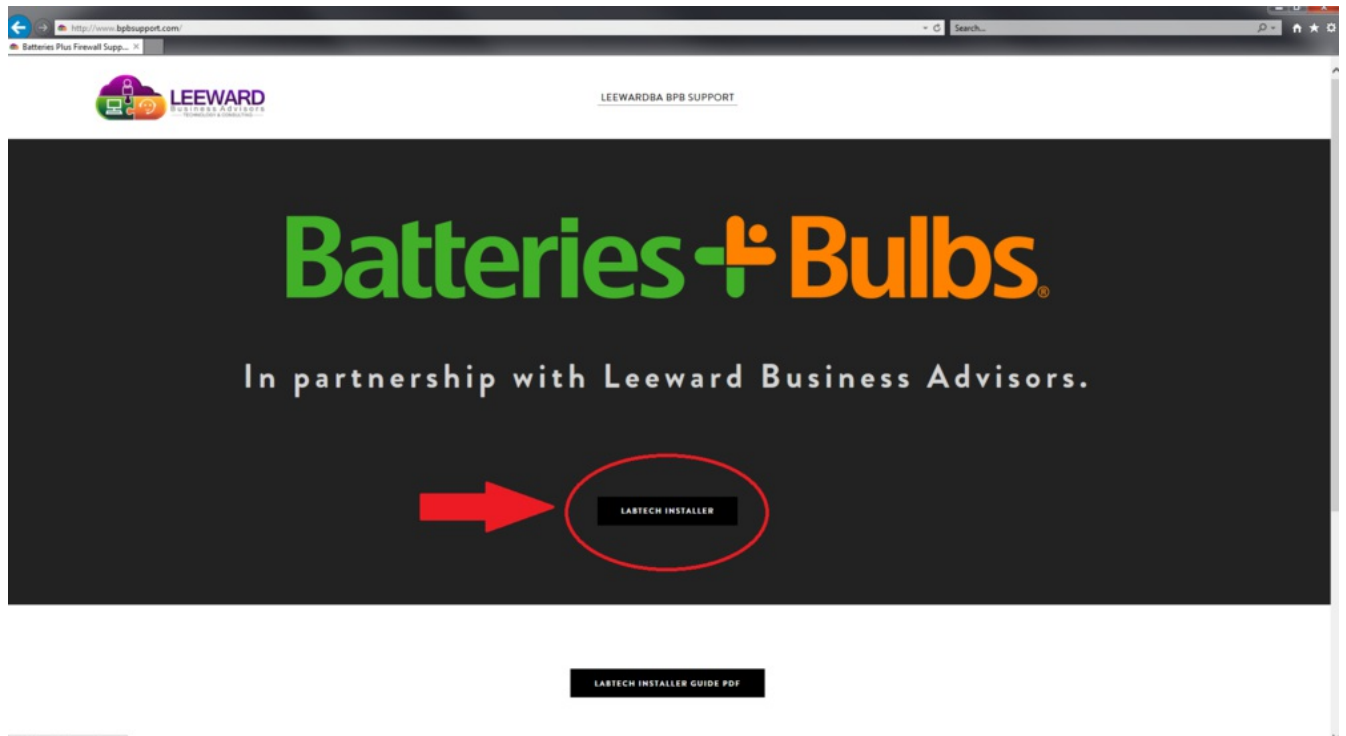
LabTech Installs For Tech, Kiosks, Front Registers and Back Office

This guide will walk through the process of installing LabTech your stores computers. This install, once started, will run and complete in the background.

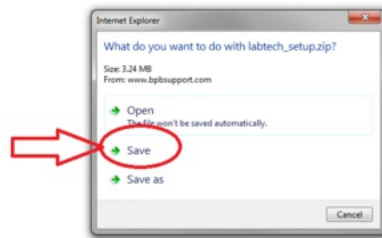
***Note: This will not affect the PCs/Stores performance or operation during or after the install.**

Process For Installing

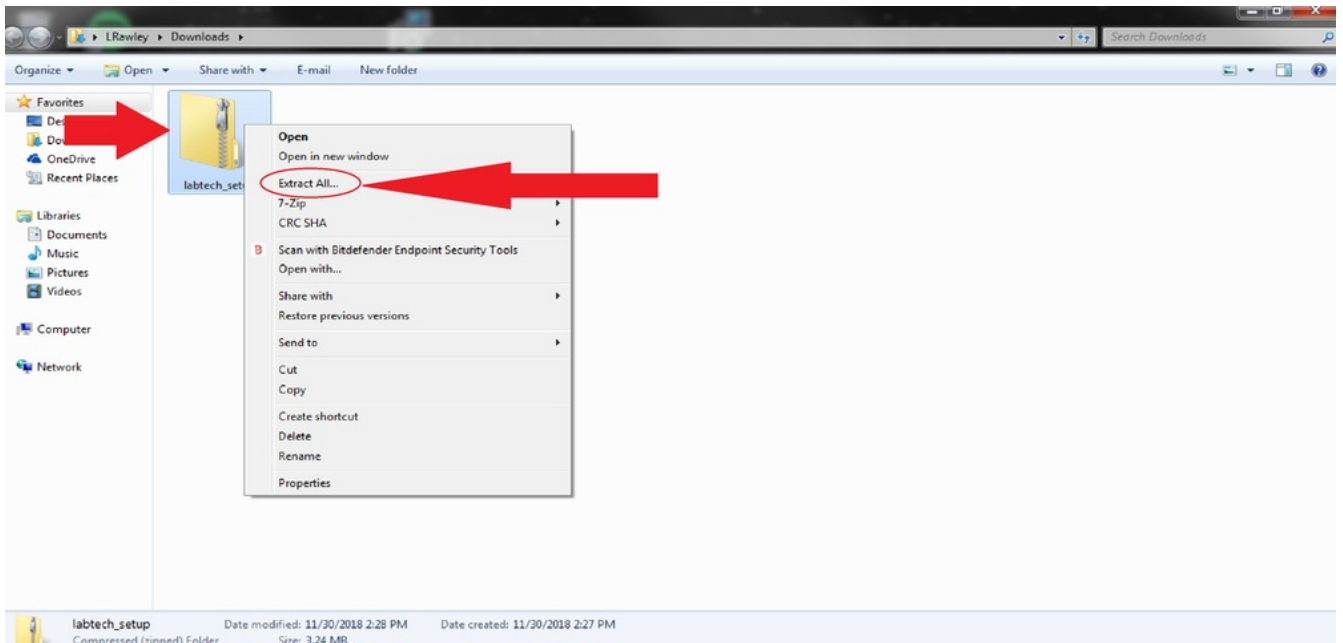
1. Please go to <http://www.bpbsupport.com/>
2. Click on the "Labtech Installer" Box in the center of the page.
- 3.



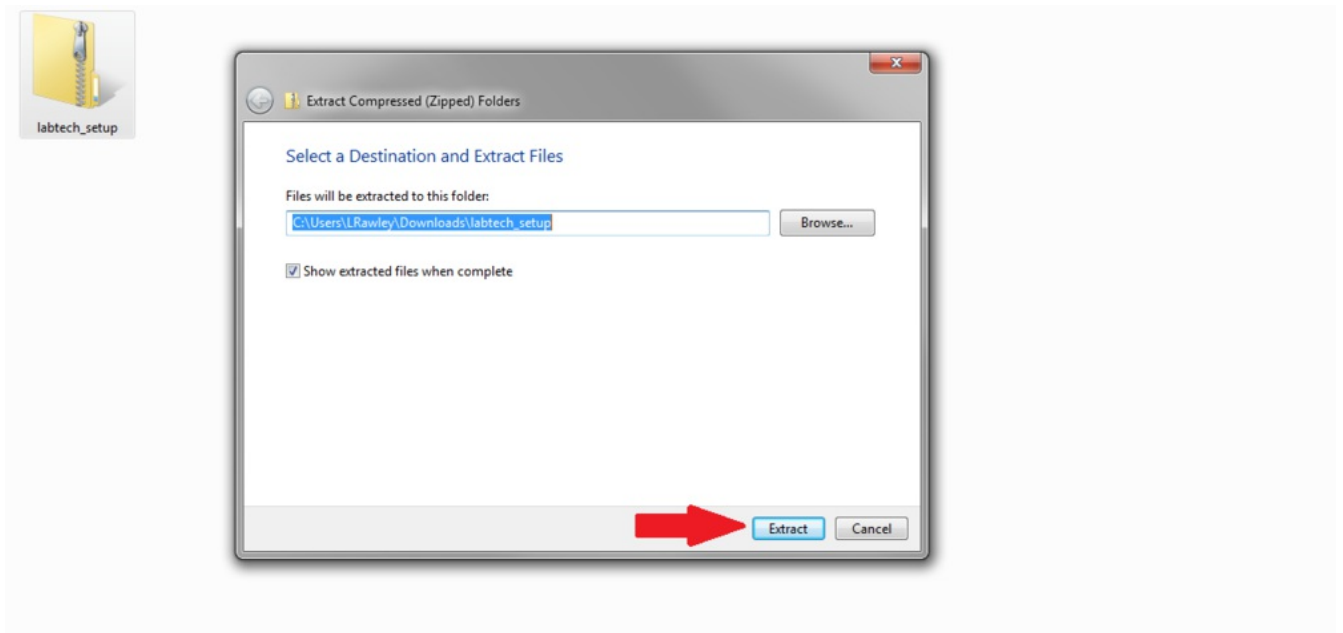
4. This will open a new tab that will prompt the same as the images below. Please "Save" this file and then "Open Folder" on the bottom right. If this by chance is missed, or does not show up, the download will show up in your computers "Downloads" folder.
 1. **Note:** Some computer will not open a new tab, instead the options to "save" or "run" will show up on the bottom of the Internet Explorer window.
- 5.



6. Once in the folder, you can right-click on the "labtech_setup" folder, and click "Extract All".
- 7.

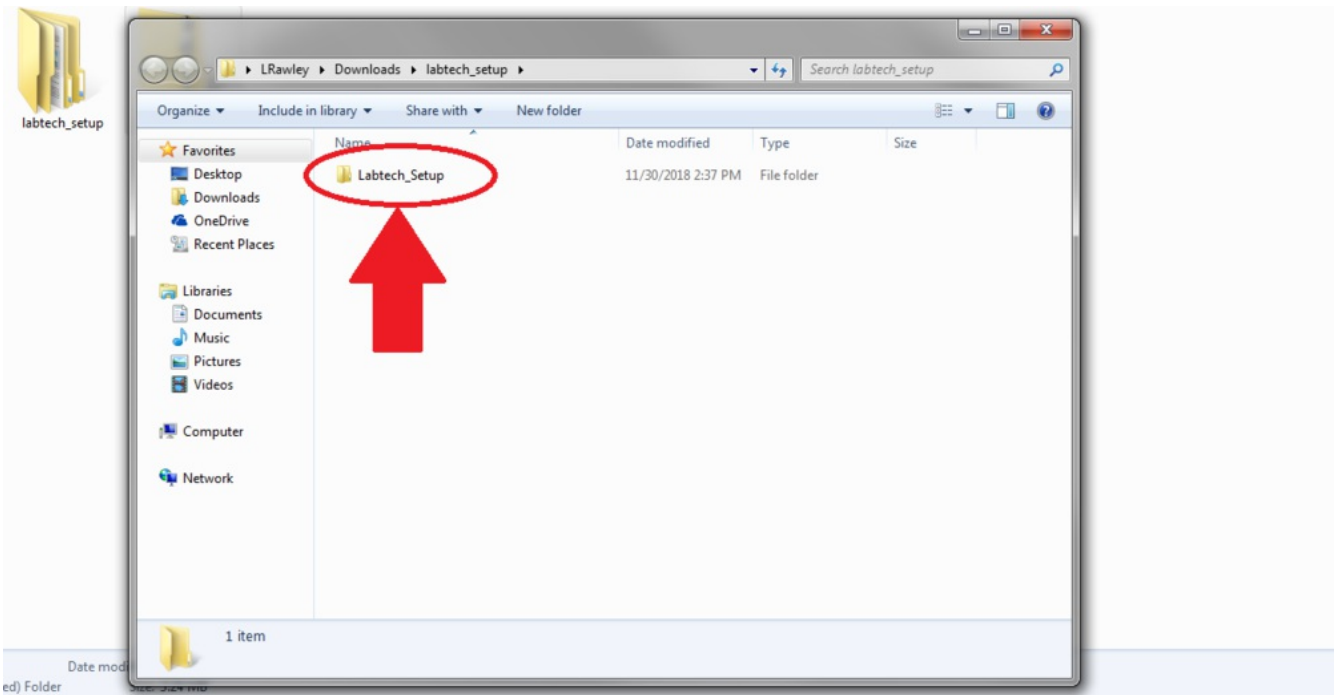


8.

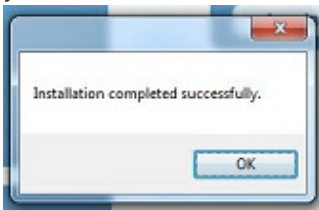


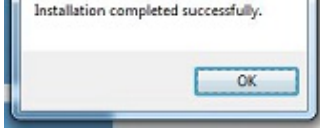
9. This will open a new window, like the one below, and you will need to click the folder **twice** to access the install file.

10.



11. From here, you can click the file circled, called "a_Run_Me."
12. This will start the process, and begin the install of Labtech.
13. You will see a window like the one below when the install is finished. You can click "OK" and this will complete your install.



14. 
15. Please do this on **both** registers, or **all** registers if your store has more than 2 Front registers.
16. Once this is done on the registers, please do this on **all** computers in your store. This includes your **Back Office, Tech, and Kiosk** computers.
 1. **Note:** If the store already has Labtech, a message will show stating the agent is already installed; please click "OK" and move on to the next PC if this shows up.
17. This will complete the LT self install. Thank you for your cooperation and have a great day!